

Key Facts Sheet: nbn™ Fixed line services



This is essential information to help choose the right nbn fixed line plan for you.

Our Speed Options

Online Activity	nbn15 ¹ Created by Dodo	nbn25	nbn50	nbn100	Home Superfast
Typical Evening Download Speed ²	15 Mbps	25 Mbps	50 Mbps	100 Mbps	245 Mbps
Typical Evening Upload Speed ²	4 Mbps	4 Mbps	17 Mbps	17 Mbps	21 Mbps
Browsing & Music					
Online Gameplay					
Standard Def Video					
High Def Video					
4K Video					

May be supported if there's no other activity on the line at the same time.

¹A speed tier created by Dodo to provide a 15Mbps typical evening speed on the nbn network.

²Typical evening download and upload speeds (7pm-11pm). Speed may vary due to various factors and confirmed once connected. Typical evening upload speeds estimates relate to fixed line plans. See [About nbn Speeds](#) for more info.

If Fixed line services are not available at your location, Dodo will offer Fixed wireless services instead and provide Key Fact Sheet data specific to Fixed Wireless services. Fixed Wireless KFS [Fixed Wireless Services](#)

FTTN/FTTB/FTTC attainable line speeds will be confirmed once you are connected to the nbn. We will check if your service can support the speed tier that you have chosen. If it cannot, we can move you to a lower speed tier or you can terminate your service.

Important Stuff

Your nbn service will not work if your electricity goes out, unless you have a FTTP connection with an NBN backup battery installed.

Medical and Security Alarms

If you have a medical or security alarm, check to see if they will work with an nbn connection before entering a contract with us for an nbn service. If your medical or security alarm is not compatible, see if there are any alternatives available by contacting your alarm supplier.

Factors that can impact broadband speeds:

- In-home wiring
- The modem you are using
- Where your modem is located
- Network capacity and network traffic
- The nbn technology type at your home
- Electrical and Wi-Fi interference from other devices
- Distance from the nbn node.

We can help you to maximise your nbn performance, just log a case at my.dodo.com or give us a call on 13 36 36